

Privacy Policy

www.iJeeva.com

Effective Date

10th July 2025

Introduction

At iJeeva (www.ijeeva.com), your privacy is very important to us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website or use our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we treat it.

1. Information We Collect

When you visit iJeeva or interact with our site, we may collect:

- Personal Information such as your name, email address, phone number, or other identifiers when you fill out a form or register on the website.
- Usage Information such as your IP address, browser type, device information, and interactions with our website.
- Cookies and Tracking Technologies to enhance your experience and gather data about site traffic and interaction.

2. When We Collect Information

We collect information from you when:

- You register on our site or subscribe to newsletters
- You fill out a form or contact us via the website
- You browse or use the website's features

3. How We Use Your Information

We use your information to:

- Personalize your user experience
- Improve our website and service offerings
- Respond to customer service requests
- Send periodic emails related to our services
- Communicate regarding updates, offers, and events

4. How We Protect Your Information

- Information is stored on secure servers
- Access is restricted to authorized personnel only
- We use SSL (Secure Socket Layer) encryption where necessary
- Regular malware scanning is performed
- No sensitive financial data (like credit card numbers) is stored

5. Cookies Policy

We use cookies to:

- Remember your preferences for future visits
- Understand and save user behavior for analytics
- Track advertising data via third-party partners like Google

You can choose to disable cookies through your browser settings. However, disabling cookies may affect the functionality of some features on the site.

6. Third-Party Disclosure

We do not sell or trade your personally identifiable information. We may share it with trusted third parties who help operate our website, as long as those parties agree to keep it confidential.

7. Third-Party Links

Our website may include links to third-party websites. These websites have separate and independent privacy policies. We are not responsible for the content or privacy practices of such sites.

8. Google and Advertising

We may use:

- Google Analytics for tracking and analytics
- Google Ads and associated cookies for retargeting or interest-based advertising

You can opt out using the Google Ad Settings or by visiting the Network Advertising Initiative Opt Out page.

9. Children's Privacy (COPPA)

We do not knowingly collect data from children under the age of 13. If you believe we have such information, please contact us and we will promptly remove it.

10. Your Data Rights

You have the right to:

- Request access to your personal data
- Request correction or deletion of your data
- Withdraw consent at any time
- Request to opt out of marketing communication

To exercise your rights, please email us at info@jeeva.com

11. Data Breach Notification

If a data breach occurs:

- We will notify affected users via email within 7 business days

12. CAN-SPAM Compliance

We comply with the CAN-SPAM Act and:

- Never use false or misleading subjects or email addresses
- Identify messages as advertisements when applicable
- Include our business address in emails
- Provide clear opt-out/unsubscribe options

You may unsubscribe by clicking the link at the bottom of our emails or by contacting us directly.

13. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

iJeeva Software Solutions Pvt Ltd

Email: info@ijeeva.com

Website: <https://www.ijeeva.com>