

Terms & Conditions

Last updated on 12-07-2025

Introduction

These Terms and Conditions ("Terms"), together with our Privacy Policy and any other applicable terms, constitute a binding agreement between iJeeva Software Solutions Pvt. Ltd. ("iJeeva", "we", "us", or "our") and you ("you" or "your"). By accessing or using www.ijeeva.com ("Website") and the services offered on it ("Services"), you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Website or Services.

Modification of Terms

We reserve the right to change or update these Terms at any time without prior notice. It is your responsibility to review these Terms periodically for updates. Continued use of the Website or Services constitutes your acceptance of any revised Terms.

Eligibility and Account Responsibility

To use our Services, you agree to provide accurate, current, and complete information during registration and thereafter. You are solely responsible for all activities that occur under your account.

Use of Website and Services

You agree to use the Website and Services only for lawful purposes. Unauthorized use of the Website or Services may result in legal action. We make no warranties or guarantees regarding the accuracy, performance, or suitability of the information provided on the Website.

Intellectual Property

All content, designs, and intellectual property on the Website belong to iJeeva Software Solutions Pvt. Ltd. You are not permitted to use or reproduce any materials without our prior written consent.

Third-Party Links

The Website may contain links to third-party websites. We are not responsible for the content or practices of these third-party sites. Your access to and use of such websites is at your own risk.

Payment and Refunds

By using our Services, you agree to pay all applicable fees. If we are unable to provide the Service, you may be eligible for a refund based on the specific terms related to that Service. Refund claims must be made within the stipulated time as outlined in our policy.

Force Majeure

iJeeva shall not be held liable for any failure or delay in performing obligations under these Terms due to causes beyond its reasonable control, including but not limited to natural disasters, strikes, internet outages, or government actions.

Governing Law and Jurisdiction

These Terms shall be governed by the laws of India. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts in Bengaluru, Karnataka.

Marketing Communication

By using our Services or submitting your contact information, you consent to receive communications from us via email, phone, SMS, or other digital means. You can opt-out by following the unsubscribe instructions or contacting us directly.

Contact Information

For any questions or concerns regarding these Terms, please contact us via the information provided on our website: <https://www.ijeeva.com>